

HCF COMPANY BACKGROUNDER:

- As Australia's largest not-for-profit health fund, HCF is committed to acting for the benefit of all members
- We provide an industry-leading range of health insurance products and services, along with niche life insurance products
- We also focus on health and wellbeing services in the areas of dental, optical and community care
- HCF was established in 1932 to provide the community with the means of insuring against the cost of hospital care
- HCF is the last remaining not-for-profit out of the "Big Four" health insurers in Australia, who were all originally set up as not-for-profit organisations
- We have now grown to become one of Australia's largest combined private health insurance and life insurance organisations
- Our health insurance cover currently protects over 1.5 million Australians
- On average over the last 5 years, HCF has paid more cents out of each dollar of premiums back to members in benefits, than the industry average.
- HCF provides a range of health, lifestyle and disease management programs for its members, available online and by telephone. These are specifically tailored to individual health care needs at no additional cost
- HCF has over 50 branches, full service agents and kiosks in key NSW, ACT, Adelaide, Brisbane and Melbourne locations, in addition to our Australian-based call centres
- HCF is a leader in Customer Service, with award-winning Customer Service staff¹ available to help consumers cut through the jargon and clutter and take control of their own health and insurance policy
- HCF funds the HCF Research Foundation, now in its 15th year, to fund health services research for the benefit of all Australians
- HCF sponsors the HCF Catalyst Accelerator programme, which is Australia's first development
 initiative for start-ups in the health technology space, and involves selected entrepreneurs
 participating in a three-month program to turn their ideas into viable businesses
- For more on HCF visit: hcf.com.au

¹ Winner of the Large Business award at the 2015 International Service Excellence Awards



HCF RESEARCH FOUNDATION BACKGROUNDER:

- The HCF Research Foundation is a not-for-profit charitable trust that was established by HCF in 2000 to help fund health services research of the benefit of all Australians
- Since inception, the HCF has contributed over \$50 million
- The Foundation's health services research program aims to improve the prevention, treatment and cure of disease by funding research that utilises current knowledge to improve the quality, efficiency, access to and equity of provision of health services
- For more on the HCF Research Foundation visit: hcf.com.au/about-us/hcf-foundation/

HCF CATALYST BACKGROUNDER:

- HCF Catalyst recruits start-up and scale-up Australian businesses and offers them the opportunity to develop and accelerate their businesses, and make a lasting impact in the health care industry
- The program is run in partnership with Slingshot, which develops and manages leading corporate accelerator programs
- The HCF Catalyst Accelerator program was launched in late 2015, and is Australia's first development initiative for startups in the health technology space, as well as being the first corporate-backed program of its kind
- For more on HCF Catalyst visit: hcfcatalyst.slingshotters.com